

Backup Configuration - Documentation

Backup Configuration: Quickly back up all the JIRA configuration excluding all the Issues

OVERVIEW

Perform the backup of your data

You can backup the configuration easily; Click on the new "Backup Configuration" link and choose whether you want to exclude users and / or information on active objects. Issue information is excluded by default.

The screenshot shows the JIRA Administration interface. At the top, there is a navigation bar with 'SOURCESENSE' and various menu items like 'Dashboards', 'Projects', 'Issues', 'Tempo', 'Boards', 'More', and a 'Create' button. A search bar is also present. Below this is the 'Administration' section with a search bar and a 'Back to project' button. The left sidebar contains a list of administration categories: 'General configuration', 'SYSTEM SUPPORT', 'SECURITY', 'USER INTERFACE', 'IMPORT AND EXPORT', and 'MAIL'. Under 'IMPORT AND EXPORT', 'Backup Configuration' is highlighted with a red circle. The main content area is titled 'Backup Configuration JIRA Data'. It contains a warning box stating: 'XML generation is complex so there might be a delay before it displays! Attachments will not be backed up. This needs to be done manually. Issues will not be backed up. If you need issues data use a full-backup.' Below the warning box, there is a 'File name' input field, two checked checkboxes: 'No export users except jira administrator. Select administrator to export' (with a dropdown menu showing 'localadmin') and 'No export Active Object'. At the bottom of the form are 'Backup' and 'Cancel' buttons.

Store the archive

Store the archive with other backups

The screenshot shows the JIRA Administration interface. At the top, there is a navigation bar with the SOURCESENSE logo and various menu items: Dashboards, Projects, Issues, Tempo, Boards, BigPicture, Emails, and a red Create button. Below this is the Administration header with a search bar for JIRA admin. A secondary navigation bar includes Applications, Projects, Issues, Add-ons, User management, Latest upgrade report, and System (which is highlighted). On the left, a sidebar lists various configuration options under SYSTEM SUPPORT, with 'Logging and profiling' selected. The main content area is titled 'Backup Configuration JIRA Data' and displays the text: 'Data exported to: /var/atlassian/application-data/shared_home/export/temp.zip'.

Import your data configuration

You can use the standard "Restore System" feature to restore your completely reconfigured Jira instance but without your old issues.

The screenshot shows the 'Restore JIRA data from Backup' form in the JIRA Administration interface. The navigation and sidebar are identical to the previous screenshot. The main content area has a title 'Restore JIRA data from Backup' and contains several informational messages: a blue circle icon with the text 'The backup file and index paths must be located on the same machine as your JIRA instance. You will be logged out after the restore process. Make sure you know your login details in the data being restored.' and a yellow triangle warning icon with the text 'This will wipe all existing JIRA content - make sure you backup first!'. Below these are form fields: 'File name' with a text input box and a small instruction 'Enter a filename to restore data from. Files will be loaded from: /var/atlassian/application-data/shared_home/import'; 'Index Path' with a text input box and a note 'By default JIRA will use the index path specified in the backup file. The following path will be used for backups without an index'; and 'License (if required)' with a larger text area and a note 'Only enter a license if you want to override all the licenses in the import file.'. At the bottom, there are radio buttons for 'Outgoing Mail' (Enable and Disable), and 'Restore' and 'Cancel' buttons.

MORE DETAILS

You can export all the configuration to your JIRA instances excluding the issues.

For example, if you want to replicate your JIRA instance without any sensitive data.

You can do this simply by browsing Import & Export Administration and clicking on Backup Configuration. The export process is the same as the default one for full backup.

You can also choose to exclude users and information on active objects.