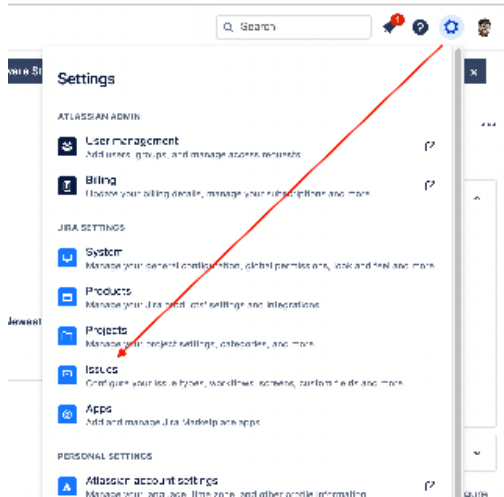


User Guide MLCS Extension

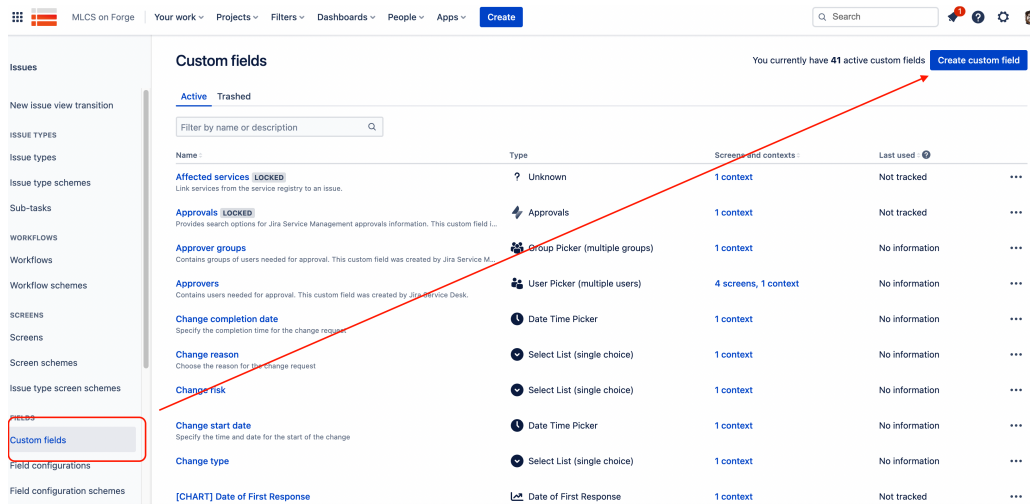
Step 1: Create custom field for your issues

Now you need create a custom field for issues, follow steps:

1) Go to **Settings issues**



2) Go to **Custom field** click on **create custom field**



3) Find MLCS (**Advanced Multi Level Cascading**)


Select a Field Type

Search

All
Standard
Advanced

No field preview

Message Custom Field (for view)
A custom field whose default value will be displayed as HTML or as rendered wiki markup in OnDemand on the 'View' screen.



Multi-Level Cascading Select (multiple selects)
MLCS Cloud

No field preview

Number of attachments
A custom field that stores the number of attachments for an issue.

No field preview

Number of comments
A custom field that stores the number of comments for an issue.

No field preview

Participants of an issue
Displays reporter, current assignee and all commenters of the

Next **Cancel**

Select List (single choice) 1 context

4) Set a name

Configure 'Multi-Level Cascading Select (multiple selects)' Field

Name*

mlcs-cloud-example

Description

Previous **Create** **Cancel**

Select List (single choice) 1 context

5) Select all **screens** and context where you need custom field

Issues

Associate field mlcs-cloud-example to screens

Associate the field to all screens where you need to display the field. You can select multiple screens. The field will be displayed on the screen associated to the selected field.

Filter by name

Screen	Field	Context
Default Screen	Field Type	<input checked="" type="checkbox"/>
JIRA Service Desk Portal - My Issues Screen	Field Type	<input checked="" type="checkbox"/>
JIRA Service Desk Portal - Issue Screen	Field Type	<input checked="" type="checkbox"/>
JIRA Service Desk Portal - Issue Screen	Field Type	<input checked="" type="checkbox"/>
JIRA Service Desk Portal - Issue Screen - 2	Field Type	<input checked="" type="checkbox"/>
MLCS PROJECT Custom Blog Screen	Field Type	<input checked="" type="checkbox"/>
MLCS PROJECT Custom Default Issue Screen	Field Type	<input checked="" type="checkbox"/>
Service Desk Screen	Field Type	<input checked="" type="checkbox"/>
ESD Jira Service Management Screen	Default	<input checked="" type="checkbox"/>
ESD Jira Service Management - Customizable Issue Screen	Default	<input checked="" type="checkbox"/>
ESD Jira Service Management - Customizable Issue Screen	Default	<input checked="" type="checkbox"/>
Knowledge Screen	Field Type	<input checked="" type="checkbox"/>
Knowledge Screen - 2	Field Type	<input checked="" type="checkbox"/>

Done **Cancel**

6) MLCS now are **available on any issue**

Projects / mlsc-forge-dev / MLCSFRGDEV-13

test

Attach Create subtask Link issue

Description
Add a description...

Activity
Show: All **Comments** History Work log

Add a comment...
Pro tip: press **M** to comment

Newest first

To Do

Details

Assignee: Unassigned
Reporter: Patryk Rzucidlo (SourceSense)
Labels: None
mlcs-cloud: aa, bb
mlcs-cloud2: Set custom field
mlcs-cloud-example: Set custom field
Priority: Medium

More fields

Story Points: None
Original estimate: 0m
Time tracking: No time logged

Step 2: Add Options

1) Click on the three dots, then select "Contexts and Default Value."

Issues

New issue search transition

ISSUE TYPES

Issue type hierarchy

Issue types

Issue type schemes

Sub-tasks

WORKFLOWS

Workflows

Workflow schemes

SCREENS

Screens

Screen schemes

Issue type screen schemes

FIELDS

Custom fields

You currently have 78 active custom fields [Create custom field](#)

[Active](#) [Trashed](#)

Filter by name or description

Name	Type	Screens and contexts	Projects	Last used
AAA MLCS NEW	Object - AAA MLCS NEW	2 screens, 1 context	1 project	Not tracked
Actual end	Date Time Picker	4 screens, 1 context	1 project	
Actual start	Date Time Picker	4 screens, 1 context	1 project	
Affected hardware	Text Field (single line)	8 screens, 1 context	1 project	
Affected services	Unknown	16 screens, 1 context	1 project	
Approvals	Approvals	1 context	None	Not tracked
Approver groups	Group Picker (multiple gr...	8 screens, 1 context	1 project	No information
Approvers	User Picker (multiple user...	18 screens, 1 context	1 project	No information

Edit details

Contexts and default value

Translation options

Associate to Screens

Move to trash

2) Click "Edit Custom Field Configuration."

Issues

New issue search transition

ISSUE TYPES

Issue type hierarchy

Issue types

Issue type schemes

Sub-tasks

WORKFLOWS

Workflows

Workflow schemes

SCREENS

Screens

Screen schemes

Issue type screen schemes

FIELDS

Issues

Configure Custom Field: AAA MLCS NEW

Below are the Custom Field Configuration schemes for this custom field. Schemes are applicable for various issue types in a particular context. You can configure a custom field differently for each project context or in a global context. Moreover, project level schemes will over-ride global ones.

[Get more help about custom field contexts](#)

- Add new context
- View Custom Fields

Default Configuration Scheme for AAA MLCS NEW [Edit context](#) [Delete context](#)

Default configuration scheme generated by Jira

Applicable contexts for [Edit Configuration](#)

scheme: Issue type(s):
• Global (all issues)

Default Value: [Edit Default Value](#)

Custom field config: [Edit custom field config](#)

3)You can now add the field configuration and click **Save**

