

Backup Configuration - Documentation

Backup Configuration: Quickly back up all the JIRA configuration excluding all the Issues

OVERVIEW

Perform the backup of your data

You can backup the configuration easily; Click on the new "Backup Configuration" link and choose whether you want to exclude users and / or information on active objects. Issue information is excluded by default.

The screenshot shows the JIRA Administration interface. At the top, there's a navigation bar with 'SOURCESENSE' and various menu items like Dashboards, Projects, Issues, Tempo, Boards, More, and a 'Create' button. Below this is a search bar and a 'Back to project' link. The main navigation menu on the left includes categories like General configuration, SYSTEM SUPPORT, SECURITY, USER INTERFACE, IMPORT AND EXPORT, and MAIL. The 'Backup Configuration' link under the 'IMPORT AND EXPORT' category is highlighted with a red circle. The main content area is titled 'Backup Configuration JIRA Data' and contains instructions on how to use the backup. A warning box states that XML generation is complex and might have a delay, and that attachments and issues will not be backed up. Below this, there's a form with a 'File name' input field and two checkboxes: 'No export users except jira administrator. Select administrator to export' (checked) and 'No export Active Object' (checked). The 'localadmin' dropdown is visible under the first checkbox. At the bottom of the form are 'Backup' and 'Cancel' buttons.

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Backup Configuration JIRA Data

This will backup the contents of the database in a portable XML format.

You can use this backup to move JIRA between different databases if required, as well as creating a backup that you can use if something goes wrong. To backup to a file on the server, enter the filename below

The backup file will be placed here: `/var/atlassian/application-data/shared_home/export`

⚠ XML generation is complex so there might be a delay before it displays!

Attachments will not be backed up. This needs to be done manually.

Issues will not be backed up. If you need issues data use a full-backup.

File name

☒ No export users except jira administrator. Select administrator to export
localadmin

☒ No export Active Object

Backup Cancel

Store the archive

Store the archive with other backups

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Backup Configuration JIRA Data

Data exported to: `/var/atlassian/application-data/shared_home/export/temp.zip`

Import your data configuration

You can use the standard "Restore System" feature to restore your completely reconfigured Jira instance but without your old issues.

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Restore JIRA data from Backup

The backup file and index paths must be located on the same machine as your JIRA instance.

You will be logged out after the restore process. Make sure you know your login details in the data being restored.

This will wipe all existing JIRA content - make sure you **backup first!**

File name*

Enter a filename to restore data from. Files will be loaded from: `/var/atlassian/application-data/shared_home/import`

Index Path

By default JIRA will use the index path specified in the backup file. The following path will be used for backups without an index

License (if required)

Only enter a license if you want to override all the licenses in the import file.

Outgoing Mail

☒ Enable

☐ Disable

Restore

Cancel

MORE DETAILS

You can export all the configuration to your JIRA instances excluding the issues.

For example, if you want to replicate your JIRA instance without any sensitive data.

You can do this simply by browsing Import & Export Administration and clicking on Backup Configuration. The export process is the same as the default one for full backup.

You can also choose to exclude users and information on active objects.