

Backup Configuration - Documentation

Backup Configuration: Quickly back up all the JIRA configuration excluding all the Issues

OVERVIEW

Perform the backup of your data

You can backup the configuration easily; Click on the new "Backup Configuration" link and choose whether you want to exclude users and / or information on active objects. Issue information is excluded by default.

The screenshot shows the JIRA Administration interface. At the top, there is a navigation bar with the SOURCESENSE logo and various menu items: Dashboards, Projects, Issues, Tempo, Boards, More, and a red Create button. A search bar is also present. Below the navigation bar, the 'Administration' section is active, with a search bar for 'Search JIRA admin'. The left sidebar lists various administration categories: General configuration, SYSTEM SUPPORT, SECURITY, USER INTERFACE, IMPORT AND EXPORT, and MAIL. The 'Backup Configuration' link under the 'IMPORT AND EXPORT' category is highlighted with a red circle. The main content area is titled 'Backup Configuration JIRA Data'. It contains a warning message: 'XML generation is complex so there might be a delay before it displays!'. Below this, there are two checkboxes: 'No export users except jira administrator. Select administrator to export' (checked) and 'No export Active Object' (checked). A 'File name' input field is also present. At the bottom, there are 'Backup' and 'Cancel' buttons.

Administration Search JIRA admin Back to project: .

Applications Projects Issues Add-ons User management Latest upgrade report **System**

General configuration
Find more admin tools

SYSTEM SUPPORT
System info
Instrumentation
JMX Monitoring
Database monitoring
Integrity checker
Logging and profiling
Scheduler details
Troubleshooting and support tools
Audit Log

SECURITY
Project roles
Global permissions
Password Policy
User sessions
SAML Authentication
Remember my login
Whitelist

Issue collectors

USER INTERFACE
Default user preferences
System dashboard
Look and feel
Announcement banner
Rich text editor

IMPORT AND EXPORT
Backup system
Backup Configuration
Restore system
Project import
External System Import

MAIL
Global Mail Settings

Backup Configuration JIRA Data

This will backup the contents of the database in a portable XML format.

You can use this backup to move JIRA between different databases if required, as well as creating a backup that you can use if something goes wrong. To backup to a file on the server, enter the filename below

The backup file will be placed here: `/var/atlassian/application-data/shared_home/export`

⚠ XML generation is complex so there might be a delay before it displays!

Attachments will not be backed up. This needs to be done manually.

Issues will not be backed up. If you need issues data use a full-backup.

File name

☒ No export users except jira administrator. Select administrator to export

☒ No export Active Object

Backup Cancel

Store the archive

Store the archive with other backups

≡

SOURCESENSE

Dashboards

▼

Projects

▼

Issues

▼

Tempo

▼

Boards

▼

BigPicture

▼

Emails

▼

Create

Administration

Search JIRA admin

Applications

Projects

Issues

Add-ons

User management

Latest upgrade report

System

General configuration

Find more admin tools

SYSTEM SUPPORT

System info

Instrumentation

JMX Monitoring

Database monitoring

Integrity checker

Logging and profiling

Scheduler details

Troubleshooting and support tools

Audit Log

Backup Configuration JIRA Data

Data exported to: `/var/atlassian/application-data/shared_home/export/temp.zip`

Import your data configuration

You can use the standard "Restore System" feature to restore your completely reconfigured Jira instance but without your old issues.

≡

SOURCESENSE

Dashboards

▼

Projects

▼

Issues

▼

Tempo

▼

Boards

▼

BigPicture

▼

Emails

▼

Create

Administration

Search JIRA admin

Applications

Projects

Issues

Add-ons

User management

Latest upgrade report

System

General configuration

Find more admin tools

SYSTEM SUPPORT

System info

Instrumentation

JMX Monitoring

Database monitoring

Integrity checker

Logging and profiling

Scheduler details

Troubleshooting and support tools

Audit Log

SECURITY

Project roles

Global permissions

Password Policy

User sessions

SAML Authentication

Remember my login

Restore JIRA data from Backup

The backup file and index paths must be located on the same machine as your JIRA instance.

You will be logged out after the restore process. Make sure you know your login details in the data being restored.

This will wipe all existing JIRA content - make sure you **backup first!**

File name*

Enter a filename to restore data from. Files will be loaded from: `/var/atlassian/application-data/shared_home/import`

Index Path

By default JIRA will use the index path specified in the backup file. The following path will be used for backups without an index

License (if required)

Only enter a license if you want to override all the licenses in the import file.

Outgoing Mail

☒ Enable

☐ Disable

Restore

Cancel

MORE DETAILS

You can export all the configuration to your JIRA instances excluding the issues.

For example, if you want to replicate your JIRA instance without any sensitive data.

You can do this simply by browsing Import & Export Administration and clicking on Backup Configuration. The export process is the same as the default one for full backup.

You can also choose to exclude users and information on active objects.