

Add MLCS field to Service Desk portal

1. Refer to this [page](#) to see how to install the plugin, add a new Multi Level Cascading Select List field and configure it
2. Add the field to the screen you need to use
3. Associate the screen to the issue you want to use
4. Go to the project settings and edit the portal fields
5. Click on "Add Field" (top right corner of the page)

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IT Support

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This request form is linked to the following issue type: **Richiesta di Servizio** (3 of 12 field/s used)

Add a field

Help and instructions (Optional)

Links

Visible fields

Display name	Required	Field help (Optional)	Actions
Summary	Yes		Hide Remove
Description	No		Hide Remove
Attachments	No		Hide Remove

Hidden fields with preset values

6. Select the Multi Level Cascading Select List from the modal

Add a field

Showing available fields from the linked issue type: **Richiesta di Servizio**

You can add fields to this issue type by editing the create screen for this project.

- Select all

- Priority

- Due Date

- Component/s

- Affects Version/s

- Fix Version/s

- Assignee

- Environment

- Labels

- City

Apply Cancel

7. Click "show" on the Multi Level Cascading Select List you added

Name	Preset value	Actions
City	Edit value	Enable Remove

8. Click "show" to make the field available on the portal

Name	Preset value	Actions
City	Edit value	Show Remove

9. Drag the field where you want to display it

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[Add a field](#)

Help and instructions (Optional)

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Visible fields

Display name	Required	Field help (Optional)	Actions
 Summary	Yes		Hide Remove
 Description	No		Hide Remove
 City	No		Hide Remove
 Attachments	No		Hide Remove

Hidden fields with preset values

Name	Preset value	Actions
This Request Type has no hidden fields.		

This is what you see on the portal



Help Center / MLCS

IT Support

Raise this request on behalf of

 admin 

Summary

Description *(optional)*

City *(optional)*

Italy  Lazio 

Rome 

Attachments *(optional)*

 Drag and drop files, paste screenshots, or
browse